

MSC Question	Contact	Weekends and after hours
Interested in joining the MSC	Ken Adams	
Interested in joining the MSC Partners	Claire Morton, Kim Crowley, Ken Adams	
Can't connect to Workflows	1. Check local Internet connection. 2. Check MSC Discuss Listserv/post message. 3. MSC Support	MSC Cell Phone
Can't connect to iBistro/iLink Standalone	1. Check local Internet connection. 2. Check MSC Discuss Listserv/post message. 3. MSC Support	MSC Cell Phone
Circulation how to question	MSC Support	MSC Cell Phone
Cataloging how to question	MSC Discuss Listserv, MSC Support	
Serial Control question	Assigned MSC Cataloging Mentor, MSC Technical Services	
Acquisitions module question	Listserv, Jess Tobin, Ken Adams	
	Gail Hanowell, Jennie Stapp	
	Kathy Mitchell, Jennie Stapp	

Other modules (Booking, Community Info)	MSC Support
Problem with a record in Unicorn	MSC Support
Problem with a record in iBistro/iLink	MSC Support
iBistro/iLink question	MSC Support
Problem with a peripheral (receipt printer, scanner, printer)	Mike Price, Jim Semmelroth, Jess Tobin
Need to order peripherals	Ken Adams, Jess Tobin
Need to order more barcodes	Ken Adams
Public workstation security and support	Jim Semmelroth, Mike Price, Bob Cooper
Staff workstation security and support	Jim Semmelroth, Mike Price, Bob Cooper
MSC contract, finances, ongoing cost	Ken Adams

Contact	E-mail	Phone
MSC Support	msc@mt.gov	
Ken Adams, Montana Shared Catalog Director, Montana State Library	kadams@mt.gov	(406) 444-3004
Jess Tobin, Montana Shared Catalog Assistant, Montana State Library	jtobin@mt.gov	(406) 444-0242
Mike Price, Montana Library Network Information Specialist, Montana State Library	miprice@mt.gov	(406) 444-5377
Bob Cooper, Statewide Technology Librarian, Montana State Library	bocooper@mt.gov	(406) 444-5431
Jim Semmelroth, Information Systems Technician, Missoula Public Library	jims@missoula.lib.mt.us	(406) 258-3849
Claire Morton, Library Operations Manager, Missoula Public Library	claire1@missoula.lib.mt.us	(406) 258-3866
Gail Hanowell, Cataloger, Missoula Public Library	gailh@missoula.lib.mt.us	(406) 258-3859
Kathy Mitchell, Library Specialist	kmitch@missoula.lib.mt.us	(406) 258-3864
Kim Crowley, Director, Flathead County Library System	kcrowley@co.flathead.mt.us	(406) 758-5826
MSC CELL PHONE		(406) 431-7681

MSC Discuss Listserv	msc-discuss@lists.mt.gov
MSC Technical Services Listserv	msc-techservices@lists.mt.gov